Create/edit an Opened Unexpectedly notification

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

An Opened Unexpectedly notification can notify users if the system was disarmed after closing hours and before arrival hours.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To create/edit an Opened Unexpectedly notification using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Notifications.
4. Tap [Settings].

To edit the notification, tap Opened Unexpectedly.

If the notification has not been created

1. Tap [Add].
2. Tap Use A Template.

In Business, tap Opened Unexpectedly.

Name the notification rule.

In When the selected events occur, select the events to receive notifications about.

To choose notification recipients, tap Add.

1. Tap the entries in Address Book to be notified, or tap Add Contact to add a new Address Book entry.
2. Tap Close.
3. Verify the notification is configured with the correct settings.
4. Tap Save.

To create/edit an Opened Unexpectedly notification using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Notifications.

To edit the notification, click [Edit] for the Opened Unexpectedly notification.

If the notification has not been created

1. Click New Notification.
2. Click to select Business.
3. Click Opened Unexpectedly.

Name the notification rule.

1. Select Opened Unexpectedly.

To choose notification recipients, click Add.

1. Click the entries in Address Book to be notified, or click New to add a new Address Book entry.
2. Click Close.
3. Verify the notification is configured with the correct settings.
4. Click Save.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference: https://answers.alarm.com/Customer/Website_and_App/Commercial/Commercial_Notifications/Create_edit_an_Opened_Unexpectedly_notification

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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