

Create/edit an Alarm.com Places pause video recording rule

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Pause video recording rules are used to pause Video Recording Rules based on your phone’s location or security system status (Armed Stay or Disarmed), preventing video clips from being captured....

Platform	Customer Website
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To create/edit an Alarm.com Places pause video recording rule

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).

2. Click Settings.
3. Click Places.
4. Click Pause Video Recordings.
5. Click [Edit] on the video recording rule to apply a pause rule to it.

In At home settings

1. Click to select Do not record when any of the Geo-Devices.

Use the Geo-Devices dropdown menu to select the Geo-Devices to trigger the rule.

Important: If multiple Geo-Devices are selected, it will require the last of these devices to enter or exit the Geo-Fence before the rule is triggered.

Use the Geo-Fence dropdown menu to select the Geo-Fence to trigger the rule.

1. Verify the recording rule is set up with the correct settings.
2. Click Save Rule.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Mobile_Features/Alarm.com_Places/Create_edit_an_Alarm.com_Places_pause_video_recording_rule

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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