

Create/edit an Alarm reported notification

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

An alarm reported notification can notify users if there has been an alarm event at the property.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To create/edit an Alarm reported notification using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Notifications.
4. Tap [Settings].

To edit the notification, tap to select the Alarm reported notification.

If the notification has not been created

1. Tap [Add].
2. Tap Use A Template.

In Business, tap Alarm reported.

Name the notification rule.

In When Alarm of type, select Audible, Silent, or both.

In Is reported by, select Any Sensor unless a specific sensor is to be monitored.

Caution: Do not choose to send a Duress Panic SMS or push notification to a potential Duress Code user.

1. Tap Add.
2. Tap the entries in Address Book to be notified, or tap Add Contact to add a new Address Book entry.
3. Tap Close.
4. Verify the notification is configured with the correct settings.
5. Tap Save.

To create/edit an Alarm reported notification using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Notifications.

To edit the notification, click [Edit] for the alarm reported notification.

If the notification has not been created

1. Click New Notification.
2. Click to select Business.
3. Click Alarm reported.

Name the notification rule.

In When Alarm of type, select the alarm types to receive notifications about.

In Is reported by, select Any Sensor unless a specific sensor is to be monitored.

Caution: Do not choose to send a Duress Panic SMS or push notification to a potential Duress Code user.

To choose notification recipients, click Add.

1. Click the entries in Address Book to be notified, or click +New to add a new Address Book entry.
2. Click Close.
3. Verify the notification is configured with the correct settings.
4. Click Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original

Alarm.com

reference:

https://answers.alarm.com/Customer/Website_and_App/Commercial/Commercial_Notifications/Create_edit_an_alarm_reported_notification

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1

Created 2026-09-01 00:29:51 UTC by Jerdenn Calag

Updated 2026-09-01 00:29:51 UTC by Jerdenn Calag