

Create/edit a Silent alarm reported notification

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

A silent alarm reported notification can notify users if a silent alarm has been reported by an employee.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To create/edit a Silent alarm reported notification using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Notifications.
4. Tap [Settings].

To edit the notification, tap to select the silent alarm reported notification.

If the notification has not been created

1. Tap [Add].
2. Tap Use A Template.

In Business, tap More.

1. Tap Silent alarm reported.

Name the notification rule.

In When Alarm of type, select Audible, Silent, or both.

In Is reported by, select Any Sensor unless a specific sensor is to be monitored.

Caution: Do not choose to send a Duress Panic SMS or push notification to a potential Duress Code user.

1. Tap Add.
2. Tap the entries in Address Book to be notified, or tap Add Contact to add a new Address Book entry.
3. Tap Close.
4. Verify the notification is configured with the correct settings.
5. Press Save.

To create/edit a Silent alarm reported notification using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).

2. Click Notifications.

To edit the notification, click [Edit] for the silent alarm reported notification.

If the notification has not been created

1. Click New Notification.
2. Click to select Business.
3. Click Silent alarm reported.

Name the notification rule.

In When Alarm of type, click Silent.

In Is reported by, select Any Sensor unless a specific sensor is to be monitored.

Caution: Do not choose to send a Duress Panic SMS or push notification to a potential Duress Code user.

To choose notification recipients, click Add.

1. Click the entries in Address Book to be notified, or click New to add a new Address Book entry.
2. Click Close.
3. Verify the notification is configured with the correct settings.
4. Click Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original

Alarm.com

reference:

https://answers.alarm.com/Customer/Website_and_App/Commercial/Commercial_Notifications/Create_edit_a_silent_alarm_reported_notification

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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