

Create/edit a Sensor Closed or Occupied notification

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

A Sensor Closed or Occupied notification can notify users if a sensor is closed or occupied.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To create/edit Sensor Closed or Occupied notification using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Notifications.
4. Tap [Settings].

To edit a notification, tap to select the sensor closed or occupied notification to configure.

To create a new notification if there is not an up and about notification yet

1. Tap [Add].
2. Tap Use A Template.

In Wellness, tap More.

1. Tap Sensor Closed or Occupied.

Name the new notification rule.

In When any of these sensors close or are occupied, tap to select the sensors you would like to receive notifications from.

In During this time frame, select either

At All Times to notify you any time of the day when the notification is triggered.

Only During the Following Times to set up notifications to only take place during certain hours of the day.

1. Tap Add to select who is notified.
2. Tap the entries in the Address Book that are to be notified, or tap Add Contact to add a new Address Book entry.

Once all desired recipients are selected, tap Close.

1. Verify the notification is configured with the correct settings.
2. Tap Save.

To create/edit Sensor Closed or Occupied notification using the GoSafer Security customer portal (powered by Alarm.com):

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Notifications.

To edit a notification, click [Edit] for the sensor closed or occupied notification to configure.

To create a new notification if there is not a sensor closed or occupied notification yet

1. Click New Notification.
2. Click Wellness.
3. Click Sensor Closed or Occupied.

Name the notification rule.

In When any of these sensors close or are occupied, click to select the sensors you would like to receive notifications from.

In During this time frame, select either

At All Times to notify you any time of the day when it is triggered.

Only During the Following Times to set up notifications to only take place during certain hours of the day.

1. Click Add to select who is notified.

2. Click the entries in the Address Book that are to be notified, or click New to add a new Address Book entry.

Once all desired recipients are selected, click Close.

1. Verify the notification is configured with the correct settings.
2. Click Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Wellness/Wellness_Notifications/Create%2F%2Fedit_a_Sensor_Closed_or_Occupied_notification

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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