

Create/edit a Not open on time notification

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

A not open on time notification can notify users if the system was not disarmed during the arrival hours specified.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

Create/edit a Not open on time notification

A Not open on time notification can be created and edited using the Alarm.com app and GoSafer Security customer portal (powered by Alarm.com).

To create/edit a Not open on time notification using the Alarm.com app

1. Log in to the Alarm.com app.

2. Tap [Menu].
3. Tap Notifications.
4. Tap [Settings].

To edit the notification, tap to select the not open on time notification.

If the notification has not been created

1. Tap [Add].
2. Tap to expand Use A Template.

In Business, tap More.

1. Tap Not open on time.
2. Enter the desired name for the notification.

In When the selected events occur, select Not Opened on Time.

In Recipients, tap Add to select notification recipients.

1. Tap the entries in Address Book to be notified, or tap Add Contact to add a new Address Book entry.
2. Tap Close.
3. Verify the notification is configured with the correct settings.
4. Tap Save.

To create/edit a Not open on time notification using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Notifications.

To edit the notification, click [Edit] for the not open on time notification.

If the notification has not been created

1. Click New Notification.
2. Click to select Business.
3. Click Not open on time.
4. Enter the desired name for the notification rule.

In When the selected events occur, select Not Opened on Time.

In Recipients, click Add to select notification recipients.

1. Click the entries in Address Book to be notified, or click New to add a new Address Book entry.
2. Click Close.
3. Verify the notification is configured with the correct settings.
4. Click Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Commercial/Commercial_Notifications/Create%2F%2Fedit_a_not_open_on_time_notification

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1

Created 2026-09-01 00:29:51 UTC by Jerdenn Calag

Updated 2026-09-01 00:29:51 UTC by Jerdenn Calag