Create/edit a Not closed on time notification

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

A not closed on time notification can notify users if the system was not armed during the closing hours specified.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

Create/edit a Not closed on time notification

Not closed on time notifications can be created and edited using the Alarm.com app and GoSafer Security customer portal (powered by Alarm.com).

To create/edit a Not closed on time notification using the Alarm.com app

1. Log in to the Alarm.com app.

2. Tap [Menu].
3. Tap Notifications.
4. Tap [Settings].

To edit the notification, tap to select the not closed on time notification.

If the notification has not been created

1. Tap [Create%2F%2Fedit a not closed on time notification] [Add].
2. Tap to expand Use A Template.

In Business, tap More.

1. Tap Not closed on time.
2. Enter the desired name for the notification rule.

In When the selected events occur, select Not Closed on Time.

In Recipients, tap Add to select notification recipients.

1. Tap the entries in Address Book to be notified, or tap Add Contact to add a new Address Book entry.
2. Tap Close.
3. Verify the notification is configured with the correct settings.
4. Tap Save.

To create/edit a Not closed on time notification using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Notifications.

To edit the notification, click [Edit] for the Not closed on time notification.

If the notification has not been created

1. Click New Notification.
2. Click to select Business.
3. Click Not closed on time.
4. Enter the desired name for the notification rule.

In When the selected events occur, select Not Closed on Time.

In Recipients, click Add to select notification recipients.

1. Click the entries in Address Book to be notified, or click New to add a new Address Book entry.
2. Click Close.
3. Verify the notification is configured with the correct settings.
4. Click Save.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference: https://answers.alarm.com/Customer/Website_and_App/Commercial/Commercial_Notifications/Create%2F%2Fedit_a_not_closed_on_time_notification

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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