

Create/edit a Lock Activity notification

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

A Lock Activity notification can notify users when a door lock is locked or unlocked.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To create a Lock Activity notification using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Notifications.
4. Tap [Settings].
5. Tap [Add].
6. Tap Lock Activity.

Rename the rule.

In When, tap to select the locks to be notified about.

In Is, tap to select the lock action to be notified about.

Note: The notification will include the name of the lock that performed the desired action. If unlocked by a user code, the name of the user will also be included. For remote actions, the login name that performed the action on the lock will be included in the notification.

In During this time frame, tap to select when to receive notifications.

At All Times will send a notification any time of day if the lock status changes.

Only during the following times will specify specific days and times that the notifications will be sent.

To add notification recipients, tap the Add.

1. Tap to select the desired recipients from the Address Book, or add an unlisted recipient by clicking Add Contact.
2. Tap Close.
3. Verify the notification is configured with the correct settings.
4. Tap Save.

To create a Lock Activity notification using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Notifications.
3. Click New Notification.
4. Click Lock Activity.

Name the notification.

In When, click to select the locks to be notified about.

In Is, click to select the lock action to be notified about.

Note: The notification will include the name of the lock that performed the desired action. If unlocked by a user code, the name of the user will also be included. For remote actions, the login name that performed the action on the lock will be included in the notification.

In During this time frame, click to select when to receive notifications.

At All Times will send a notification any time of day if the lock status changes.

Only during the following times will specify specific days and times that the notifications will be sent.

To add notification recipients, click Add.

1. Click to select the desired recipients from the Address Book, or add an unlisted recipient by clicking New.
2. Click Close.
3. Verify the notification is configured with the correct settings.
4. Click Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
[https://answers.alarm.com/Customer/Website_and_App/Home_Automation/Locks/Create edit a Lock Activity notification](https://answers.alarm.com/Customer/Website_and_App/Home_Automation/Locks/Create_edit_a_Lock_Activity_notification)

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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