

Create/edit a Geo-Fence

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

A Geo-Fence is a virtual geographic boundary that by default, is set up around your installation address and lets you create location-based alerts and rules based on the location of one or more ...

Platform	App + Web
Content type	How-to / Configuration
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Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

A Geo-Fence is a virtual geographic boundary that by default, is set up around your installation address and lets you create location-based alerts and rules. Geo-Fence alerts and rules are based on the location of one or more mobile devices, also known as Geo-Devices. Using the GoSafer Security customer portal (powered by Alarm.com), you can edit the Geo-Fence location, name, and radius.

For more information about what a Geo-Fence is, see [What is a Geo-Fence?](#).

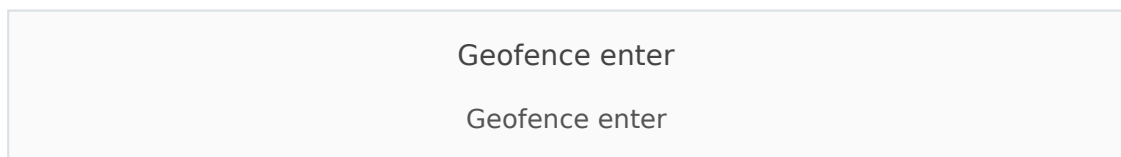
Create a Geo-Fence **Icon Chevron Up**

To create a Geo-Fence using the Alarm.com app:

1. Log in to the Alarm.com app.
 2. Tap **Menu**.
 3. Tap **Places**.
 4. Tap **Add**.
 5. The center of the fence defaults to the system's installation address. To move the fence location, perform either of the following:
 - Tap and drag the map to move the location marker.
 - Enter a specific address.
 6. To adjust the radius, either pinch the Geo-Fence, enter the desired radius in the *Adjust Radius* field (in miles), or tap **Add** or **Minus** to adjust the distance.
- Note:** The minimum Geo-Fence radius is 1 mile (1.6 kilometers), and the maximum is 100 miles (160 kilometers). If the account is in Canada, the minimum radius is 1.5 kilometers and the maximum is 150 kilometers.
7. In the *Name* field, enter a name for the Geo-Fence.
 8. Tap **Save**.

To create a Geo-Fence using the GoSafer Security customer portal (powered by Alarm.com):

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click **Settings**.
3. Click **Places**.
4. In *Manage Places*, click **Add a Fence**.
5. The center of the fence defaults to the system's installation address. To move the fence location, perform either of the following:
 - Click and drag the location marker on the map.
 - Enter a specific address in the *Move fence location to* field and click



Geofence enter

Geofence enter

6. In the *Fence Name* field, enter a name for the Geo-Fence.
7. To adjust the radius, either click and drag the Geo-Fence anchors on the map overlay, or enter the desired radius in the *Geo-Fence Radius* field (in miles).

Note: The minimum Geo-Fence radius is 1 mile (1.6 kilometers), and the maximum is 100 miles (160 kilometers). If the account is in Canada, the minimum radius is 1.5 kilometers and the maximum is 150 kilometers.

8. Click **Save**.

Edit a Geo-Fence **Icon Chevron Up**

To edit a Geo-Fence using the Alarm.com app:

1. Log in to the Alarm.com app.
2. Tap **Menu**.
3. Tap **Places**.
4. In *Places*, tap the desired Geo-Fence to edit.
5. Tap **Edit Place**.
6. To move the fence location, perform either of the following:
 - Tap and drag the map to move the location marker.
 - Enter a specific address.
7. To adjust the radius, either pinch the Geo-Fence, enter the desired radius in the *Adjust Radius* field (in miles), or tap **Add** or **Minus** to adjust the distance.

Note: The minimum Geo-Fence radius is 1 mile (1.6 kilometers), and the maximum is 100 miles (160 kilometers). If the account is in Canada, the minimum radius is 1.5 kilometers and the maximum is 150 kilometers.

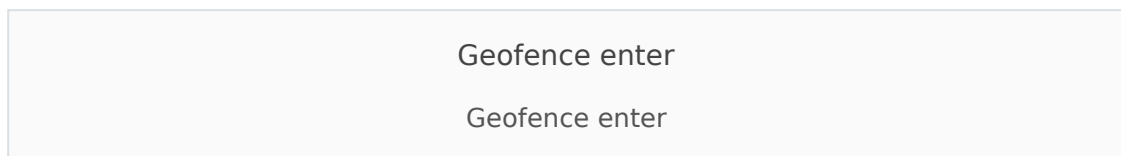
8. In the *Name* field, enter a name for the Geo-Fence.

Note: The default Geo-Fence cannot be renamed or deleted.

9. Click **Save**.

To edit a Geo-Fence using the GoSafer Security customer portal (powered by Alarm.com):

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click **Settings**.
3. Click **Places**.
4. In Manage Places, click the desired Geo-Fence to edit.
5. To move the fence location, perform either of the following:
 - Click and drag the location marker on the map.
 - Enter a specific address in the *Move fence location to* field and click



Geofence enter

Geofence enter

6. In the *Fence Name* field, enter a name for the Geo-Fence.
7. To adjust the radius, either click and drag the Geo-Fence anchors on the map overlay, or enter the desired radius in the *Geo-Fence Radius* field (in miles).

Note: The minimum Geo-Fence radius is 1 mile (1.6 kilometers), and the maximum is 100 miles (160 kilometers). If the account is in Canada, the minimum radius is 1.5 kilometers and the maximum is 150 kilometers.

8. Click **Save**.

The following image is an example of the map that appears to edit the Geo-Fence:



Delete a Geo-Fence **Icon Chevron Up**

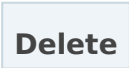
To delete a Geo-Fence using the Alarm.com app:

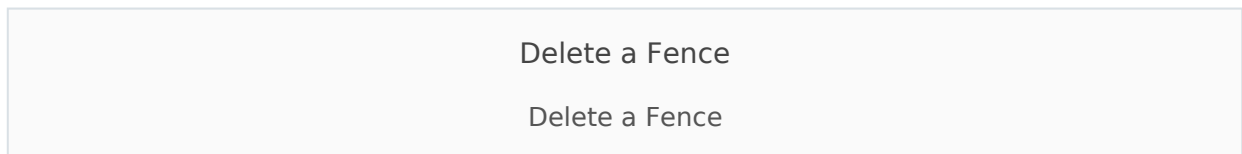
Note: The default Geo-Fence cannot be renamed or deleted.

1. Log in to the Alarm.com app.
2. Tap **Menu**.
3. Tap **Places**.
4. In *Places*, tap the desired Geo-Fence.
5. Tap **Edit Place**.
6. Tap **Delete Place**.
7. Tap **Delete Place** when prompted to confirm that you want to delete the Geo-Fence.

To delete a Geo-Fence using the GoSafer Security customer portal (powered by Alarm.com):

Note: The default Geo-Fence can be edited, but not deleted.

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click **Settings**.
3. Click **Places**.
4. In Manage Places, click the name of the Geo-Fence to be deleted.
5. Click .
6. Click **Ok** when prompted to confirm that you want to delete the Geo-Fence.



Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Mobile_Features/Geo-Fences/Create%2F%2Fedit_a_Geo-Fence

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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