

Create/edit a Gate Left Open notification

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

A Gate Left Open notification can notify users if the gate is left open for a specified duration or if a specified Geo-Device leaves the area.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To create/edit a Gate Left Open notification using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Notifications.
4. Tap [Settings].

Create a new Gate Left Open notification or edit an existing one.

If the notification has not been created, tap [Add], and then tap Gate Left Open.

To edit an existing notification, tap to select the Gate Left Open notification.

Rename the rule.

In When any of these gates, tap to select the gates to be notified about.

In Is Left Open, select any of the following options

Using the For this duration dropdown menu, select the number of minutes the gate must be left open to receive a notification.

There is also the option to receive a notification based on geographical location in When selected people cross a Geo-Fence by selecting the Geo-Devices and crossing preferences.

In During this time frame, specify when to receive notifications.

At All Times sends a notification anytime the gate is left open.

Only during the following times specifies the days and times that the notifications is sent.

To add notification recipients, tap Add.

1. Tap to select the desired recipients from the Address Book, or add an unlisted recipient by tapping Add Contact.
2. Tap Close.
3. Verify the notification is configured with the correct settings.
4. Tap Save.

To create/edit a Gate Left Open notification using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Notifications.

Create a new Gate Left Open notification or edit an existing one.

If the notification has not been created, click New Notification, and then click to select Gate Left Open.

To edit an existing notification, click [Edit] for the Gate Left Open notification.

Name the notification rule.

1. Select the names of the gates to receive notifications from.

Using the For this duration dropdown menu, select the number of minutes the gate must be left open to send a notification.

There is also the option to receive a notification based on geographical location in When selected people cross a Geo-Fence by selecting the Geo-Devices and crossing preferences.

In During this time frame, select the times to receive notifications

At All Times sends a notification anytime the gate is left open.

Only during the following times specifies the days and times that the notifications is sent.

To add notification recipients, click Add.

1. Click to select the desired recipients from the Address Book, or add an unlisted recipient by clicking New.
2. Click Close.
3. Verify the notification is configured with the correct settings.
4. Click Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Home_Automation/Garage_Doors/Create_edit_a_Gate_Left_Open_notification

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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