Create temperature notifications for video devices

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

You can receive notifications when an Alarm.com Wireless Video Doorbell's internal temperature nears the bounds of the operational temperature range.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2026-01-12

Procedure

> **Step-by-step guide:** Screenshots and videos are placed with the instruction they illustrate.

You can receive notifications when a compatible video device's internal temperature nears the bounds of its operational temperature range.

Compatible video devices

Video Device	Operational temperature range
ADC-VDB780B	3°F to 131°F (-16°C to 55°C)
ADC-V731B	-4°F to 113°F (-20°C to 45°C)

Temperature notifications

Users will receive a low-temperature notification when the internal temperature of the device drops below its minimum threshold, and a high-temperature notification when the temperature exceeds the maximum threshold.

If the video device's internal temperature exceeds the minimum or maximum temperature, it will automatically turn off to prevent damage to the device. The device will automatically turn back on after its internal temperature is within the operational temperature range.

> **Note**: This notification is enabled by default.

Cold weather performance

Low temperatures are known to reduce the capacity of lithium-ion batteries, so users in colder climates may experience shorter battery cycles. If there is a quick drop in ambient temperature the battery will deplete faster, and the device may not accurately reflect the remaining capacity. In sustained colder climates it is recommended to recharge the device more frequently.

> **Note**: In the case of a low-temperature cutoff, it will take time for the video device's internal temperature to reach the functioning supported temperature.

For information about LED behavior during high and low temperatures, see:

- Charge the ADC-VDB780B battery
- Charge the ADC-V731B battery

Create/edit temperature notifications

Low-temperature notifications can be created and configured using the Alarm.com app and GoSafer Security customer portal (powered by Alarm.com).

Alarm.com app

1. Log in to the Alarm.com app.
2. Tap **Notifications**.
3. Tap **Settings**.
4. Tap **Add**, or tap an existing notification to edit.
5. Tap **Temperature Alert (Video)**.
6. Entered a name for the notification.
7. Select the desired video device.
8. In *Recipients*, tap **Add** to select which contacts receive the notification.
9. In the *Address Book*, tap to select the recipients to notify, or tap **Add Contact** to add a new *Address Book* recipient.
10. Tap **Close**.

11. Verify the notification is configured with the correct settings.
12. Tap **Save**.

GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click **Notifications**.
3. Click **New Notification**, or click **Edit** to edit an existing notification.
4. Click Temperature Alert (Video).
5. Enter a name for the notification.
6. Select the desired video device.
7. In *Recipients*, click **Add** to select which contacts receive the notification.
8. In the *Address Book*, click to select the recipients to notify, or click New Contact to add a new *Address Book* recipient.
9. Click **Close**.
10. Click **Save**.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference: https://answers.alarm.com/Customer/Website_and_App/Video/Video_Settings/Create_temperature_notifications_for_doorbell_cameras

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1
Created 2026-09-01 00:30:17 UTC by Jerdenn Calag
Updated 2026-09-01 16:52:24 UTC by Jerdenn Calag