

Create a video callout notification

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

A video callout notification allows users to receive an alert to start a call when the camera call out button is pushed.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To create a notification using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Notifications.
4. Tap [Settings].
5. Tap [Add].

6. Tap Video Callout.

7. Enter the desired name for the notification.

In For the selected devices, tap to select the ADC-V622.

1. Tap to select Button Pushed if it isn't checked.

Configure the time frame and notification filtering.

In Recipients, tap Add to select which contacts receive the notification.

1. Tap to select the entries in the Address Book to be notified, then tap Close.

If a contact is not listed

1. Tap Add Contact to add a new Address Book entry.

2. Enter the new contact's information, then tap Add Contact.

3. Verify the notification is configured with the desired settings.

4. Tap Save. Allow a few minutes for the settings to save to the device, then test the notification.

To create a notification using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).

2. Click Notifications.

3. Click New Notification.

4. Click Video Callout.

5. Enter the desired name for the notification.

In For the selected devices, click to select the ADC-V622.

1. Click to select Button Pushed if it isn't checked.

Configure the time frame and notification filtering.

In Recipients, click Add to select which contacts receive the notification.

1. Click to select the entries in the Address Book to be notified.

If a contact is not listed

1. Click New to add a new Address Book entry.
2. Enter the new contact's information, then click Add Contact.
3. Click Close.
4. Verify the notification is configured with the desired settings.
5. Click Save. Allow a few minutes for the settings to save to the device, then test the notification.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original

Alarm.com

reference:

https://answers.alarm.com/Customer/Website_and_App/Video/Recording_Video/Create_a_video_call_out_notification

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1

Created 2026-09-01 00:30:14 UTC by Jerdenn Calag

Updated 2026-09-01 00:30:14 UTC by Jerdenn Calag