Create a group Alarm Reported notification

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

An alarm reported notification can notify users if there has been an alarm event at any of the properties in the group.

Platform	Customer Website
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To create a group Alarm Reported notification using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Select the desired group from the locations dropdown menu.
3. Click Notifications.

4. Click New Notification.
5. Click Business.
6. Click Alarm Reported.

Name the new notification rule.

In When Alarm of type, select the types of alarms to report.

In Is reported by, select either

Any Sensor to be notified about alarms on any sensor.

Specific Sensor to be notified about alarms on specific sensors you select.

To choose notification recipients, click Add.

1. Click the entries in the Address Book that are to be notified, or click the New button to add a new address book entry.
2. Click Close.
3. Verify the notification is configured with the correct settings.

Note: Do not choose to send a Duress Panic SMS or push notification to a potential Duress Code user.

1. Click Save.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference: https://answers.alarm.com/Customer/Website_and_App/Commercial/Multi-Location_Management/Create_a_group_Alarm_Reported_notification

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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