

Create a fire-triggered unlocking automation rule

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

A fire-triggered unlocking rule helps you safely exit your home in an emergency and gives first responders immediate access to the property.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-09-17

Procedure

To create a fire-triggered lock rule using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Automation.
4. Tap [Add].
5. Tap New Rule.

6. Tap When to select devices to trigger the rule.
7. Tap to select Alarm.
8. Tap to select Any Fire, Smoke, or CO Device, then tap Done.
9. Tap Then to select devices to be triggered.
10. Tap to select Lock.
11. Tap to select the desired locks and Unlock, then tap Done.

Important: Make sure auto-relock has been disabled for the lock. Auto-relock automatically locks the lock shortly after it is unlocked. If the lock has this setting enabled, it may auto-relock before exiting or when emergency personnel arrive.

In Type Rule Name Here, enter a name for the rule.

If desired, configure when the rule will run

1. Tap Run at All Times to edit when the rule will run.
2. Select one of the following options:

At All Times for the rule will be carried out any time of day.

Only during the following times to determine the specific days and times the rule will be carried out.

1. Tap to select the days of the week the rule will be active.

Using the Starting at dropdown menu, select the start time for this rule.

Using the Ending at dropdown menu, select the end time for this rule.

1. Tap Done.

2. Verify the rule is configured with the desired settings.
3. Tap Save.

To create a fire-triggered lock rule using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Automation.
3. Click Add New Rule.
4. Click New Rules Builder.
5. Click When to select devices to trigger the rule.
6. Click to select Alarm.
7. Click to select Any Fire, Smoke, or CO Device, then click Done.
8. Click Then to select devices to be triggered.
9. Click to select Lock.
10. Click to select the desired locks and Unlock, then click Done.

Important: Make sure auto-relock has been disabled for the lock. Auto-relock automatically locks the lock shortly after it is unlocked. If the lock has this setting enabled, it may auto-relock before exiting or when emergency personnel arrive.

In Type Rule Name Here, enter a name for the rule.

If desired, configure when the rule will run

1. Click Run at All Times to edit when the rule will run.
2. Select one of the following options:
3. Click to select At All Times for the rule will be carried out any time of day.

4. Click to select Only during the following times to determine the specific days and times the rule will be carried out.
5. Click to select the days of the week the rule will be active.

Using the Starting at dropdown menu, select the start time for this rule.

Using the Ending at dropdown menu, select the end time for this rule.

1. Click Done.
2. Verify the rule is configured with the desired settings.
3. Click Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Home_Automation/Rules/Create_a_fire_triggered_unlocking_automation_rule

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1

Created 2026-09-01 00:29:58 UTC by Jerdenn Calag

Updated 2026-09-01 00:29:58 UTC by Jerdenn Calag