

Create a Doorbell Call notification for the SkyBell Doorbell Camera

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The SkyBell Doorbell Camera can trigger a notification when it detects motion or when someone presses the doorbell button.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To create a Doorbell Call notification using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Video].
3. Tap [Settings].

4. Tap to select the desired Skybell doorbell camera.

In Automation, tap Setup Doorbell Call Notifications.

1. Tap Add.
2. Tap Doorbell Call.

Name the notification.

In For the selected devices, tap to select the desired doorbell camera.

In When the following event occurs, tap to select Motion, Button Pushed, or both.

In During this time frame, tap to select At all times or Only during the following times to choose a schedule for the doorbell camera to follow.

In Notification filtering, tap to select the desired filters.

In Recipients, tap Add.

In the Address book, tap to select the recipients to notify, or tap New Contact to add a new Address Book recipient.

Note: It is recommended to use a push notification (i.e., recipients with a phone icon next to their description) rather than an email or text notification. Users can answer a doorbell call directly through the push notification.

1. Verify the notification is configured with the correct settings.
2. Tap Save.

To create a Doorbell Call notification using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Notifications.
3. Click New Notification.
4. Click Doorbell Call.

Name the notification.

In For the selected devices, click to select the desired doorbell camera.

In When the following event occurs, click to select Motion, Button Pushed, or both.

Note: The Alarm.com Video Doorbell (ADC-VDB770) has a different procedure for creating a motion recording rule. For more information, see [Create a motion recording rule/notification for the Alarm.com Video Doorbell \(ADC-VDB770\)](#).

Optional customization

In During this time frame, click to select At all times or Only during the following times to choose a schedule for the doorbell camera to follow.

In Notification filtering, click to select the desired filters.

In Recipients, click Add.

In the Address book, click to select the recipients to notify, or click New to add a new Address Book recipient.

Note: It is recommended to use a push notification (i.e., recipients with a phone icon next to their description) rather than an email or text notification. You can answer a doorbell call directly through the push notification. For more information about how to set up a push device, see [How can a device start receiving Push Notifications?](#).

1. Click Close.
2. Verify the notification is configured with the correct settings.
3. Click Save.

Source and support

For GoSafer Security assistance, visit gosafersupport.com.

Original

Alarm.com

reference:

https://answers.alarm.com/Customer/Website_and_App/Video/Recording_Video/Create_a_Doorbell_Call_notification_for_the_SkyBell_Doorbell_Camera

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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