

Create a button press notification for the Alarm.com Video Doorbell

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

You can create a button push notification using the Notifications page.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2026-05-27

Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

Alarm.com doorbells can trigger a notification when the camera detects motion or someone presses the doorbell button. Doorbell call notifications and recording rules can be created and configured using the Alarm.com app and GoSafer Security customer portal (powered by Alarm.com).

Note: The following steps are for creating a notification only. For more information about how to configure a Video Analytics recording rule and notification, see [Configure a Video Analytics rule for an Alarm.com doorbell camera](#).

Additional considerations

- After sending the initial notification, repeated button-press SMS, Email, and Push notifications will have a 20-second delay before a new notification can trigger. This does not impact the doorbell ringing on a wired or wireless chime.
- Doorbell call push notifications will have a unique doorbell sound effect that is different than other push notification sounds and cannot be changed.

Doorbell call notifications vs. doorbell call recording rule notifications

Although both notification types will result in the user receiving a notification, doorbell call notifications serve a different purpose from doorbell call recording rule notifications.

	Doorbell call notification	Doorbell call recording rule notification
What triggers the notification?	The doorbell button is pressed	The doorbell button is pressed and the doorbell uploads a saved clip for the event
When is the notification sent?	As soon as the system reports that the doorbell button was pressed	As soon as the saved clip is uploaded to the cloud
How can I use the notification?	• You will be linked directly to the doorbell's Live View stream • Doorbell calls can be answered directly through push notifications	You will be linked to the saved clip that was created by the recording rule

For more information about how to use the doorbell call screen on the Alarm.com app, see [Interact with visitors and devices using the doorbell camera call screen](#).

Create a button-press notification

Button-press notifications can be created using the Alarm.com app and GoSafer Security customer portal (powered by Alarm.com).

Expand all

To create a button-press notification using the Alarm.com app: **Icon Chevron Up**

1. Log in to the Alarm.com app.
2. Tap **Video**.
3. Tap **Settings**.
4. Tap to select the desired doorbell camera.
5. In *Automation*, tap **Setup Doorbell Call Notifications**.
6. Tap **Add**.
7. Tap **Doorbell Call**.
8. Name the notification.
9. In *For the selected devices*, tap to select the desired doorbell camera.
10. In *When the following event occurs*, tap to select **Motion**, **Button Pushed**, or both.
11. In *During this time frame*, tap to select **At all times** or **Only during the following times** to choose a schedule for the doorbell camera to follow.
12. In *Notification filtering*, tap to select the desired filters.

13. In *Recipients*, tap **Add**.

- In the *Address Book*, tap to select the recipients to notify, or tap **Add Contact** to add a new *Address Book* recipient.

Note: It is recommended to use a push notification (i.e., recipients with a phone icon next to their description) rather than an email or text notification. Users can answer a doorbell call directly through the push notification.

- Tap **Close**.

14. Verify the notification is configured with the correct settings.

15. Tap **Save**.

To create a button-press notification using the GoSafer Security customer portal (powered by Alarm.com):

Icn Chevron Up

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click **Notifications**.
3. Click **New Notification**, or click **Edit** to edit an existing notification.
4. Click **Doorbell Call**.
5. | *For the selected devices*, click to select the desired device.

6. Click to select **Button Pushed**.
7. In *During this time frame*, click to select **At all times** or **Only during the following times** to choose a schedule for the doorbell camera to follow.
8. In *Notification filtering*, click to select the desired filters.
9. In *Recipients*, click **Add**.
 - In the *Address Book*, click to select the recipients to notify, or click **New** to add a new *Address Book* recipient.

Note: It is recommended to use a push notification (i.e., recipients with a phone icon next to their description) rather than an email or text notification. Users can answer a doorbell call directly through the push notification.

- Click **Close**.

10. Verify the notification is configured with the correct settings.
11. Click **Save**.

Attach a thumbnail to a doorbell call push notification

A thumbnail picture can be attached to doorbell call push notifications for Button Pushed events. It is possible to long-press the push notification to expand the thumbnail image for a closer look, or tap the push notification to see the device's live view. These thumbnails are also stored in the Activity history feed.

Note: Thumbnails can only be attached to a doorbell call push notification for the ADC-VDB770 on firmware version 02234+. Push notification thumbnails are also compatible with Touchless Doorbell

as long as that feature is enabled. For more information, see [Enable Touchless Doorbell for the Alarm.com Video Doorbell](#).

To attach a thumbnail using the Alarm.com app: **Icn Chevron Up**

Note: Thumbnails can only be attached to doorbell call notifications with the Button Pushed event type.

1. Log in to the Alarm.com app.
2. Tap **More options**.
3. Tap **Notifications**.
4. Tap **Settings**.
5. Tap **Doorbell Video Call**.
6. Using the dropdown menu next to the intended recipient, select **Attach Thumbnail**.
7. Tap **Save**.

To attach a thumbnail using the GoSafer Security customer portal (powered by Alarm.com): **Icn Chevron Up**

Note: Thumbnails can only be attached to doorbell call notifications with the Button Pushed event type.

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click **Notifications**.
3. For the desired doorbell call notification, click .
4. Using the dropdown menu next to the intended recipient, select **Attach Thumbnail**.
5. Click **Save**.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Video/Recording_Video/Create_a_button_press_notification_for_the_Alarm.com_Video_Doorbell

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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