

Configure Qolsys panel camera image uploads for alarms and local disarms

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Qolsys panel camera images uploads for local disarms and alarms can be configured using the Alarm.com website and app.

Platform	Customer Website
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

Qolsys panels with a panel camera (i.e., IQ Panel 2 and IQ Panel 4) can upload the panel camera images for local disarms and alarms. Panel camera images can be configured using the GoSafer Security customer portal (powered by Alarm.com).

Captured images are saved in the *Images* event gallery and count towards the monthly image upload limit. For more information about viewing the event gallery, see [View the Images Gallery](#).

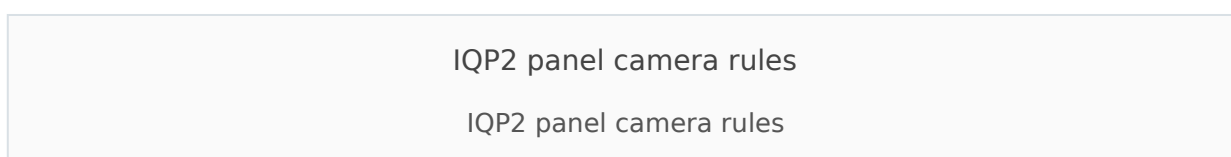
Important: The panel must be connected to Wi-Fi to upload panel images to the Alarm.com app and GoSafer Security customer portal (powered by Alarm.com).

To configure panel camera images:

This can only be configured using the GoSafer Security customer portal (powered by Alarm.com). If you are unable to see the option to configure panel camera images, contact your service provider.

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click **Automation**.
3. Click **Rules**, if not selected already.
4. To enable/disable panel camera disarm and/or alarm images, click the toggle switch for the *Panel Camera Alarm Image Uploads* and/or *Panel Camera Disarm Image Uploads* automation rules.

In the following example, alarm image uploads are enabled and disarm image uploads are disabled:



5. To configure recipient notifications:

1. Click **Edit** for the automation rule to configure.
2. Click **Add**.

3. Select any recipients to be notified from the *Address Book* dropdown. If the intended recipient is not listed, click **New** to add a new recipient address.
4. Once desired recipients are selected, click **Close**.
5. Click **Save**.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/System_Management/System_Usage/Configure_Qolsys_panel_camera_image_uploads_for_alarms_and_local_disarms

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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