

Configure notification recipients

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Notice: For Canadian Dealers, text based notifications to Bell subscribers will be degraded on December 31, 2025, due to changes in how Bell handles messaging. For phones with Bell, it is recommended to set up Push Notifications. For more information about configuring push devices and notifications, see Configure mobile push notification devices. For more information about the Bell SMS/MMS notification sunset, see Bell text messaging notification sunset. Recipients must be added to each notification the user wants to receive. There is no limit to the number of recipients that can be added to receive a notification.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-11-24

Procedure

To configure notification recipients using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Notifications.
4. Tap [Settings].
5. Tap [Add] to create a new notification, or tap an existing notification to update.

To choose notification recipients, tap Add.

1. Tap to select the entries in the Address Book to be notified, or tap Add Contact to add a new Address Book entry.

Note: If a notification recipient does not have the desired method of communication listed (e.g., phone, email, SMS), it can be added to their user profile.

Once all desired recipients are selected, tap Close.

1. Verify all recipients are correct.
2. Tap Save.

To configure notification recipients using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Notifications.
3. Click New Notification to create a new notification, or click [Edit] for an existing notification to update.

To choose notification recipients, click Add.

1. Click to select the entries in the Address Book to be notified, or click New to add a new Address Book entry.

Note: If a notification recipient does not have the desired method of communication listed (e.g., phone, email, SMS), it can be added to their user profile. For more information, see [Add a mobile phone number to receive SMS notifications](#).

Once all desired recipients are selected, click Close.

1. Verify all recipients are correct.
2. Click Save.

To remove recipients from a notification using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Notifications.
4. Tap [Settings].
5. Tap to select the notification to edit.

In Recipients, tap [Delete] to remove the desired notification recipient.

1. Tap Save.

To remove recipients from a notification using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Notifications.
3. Click [Edit] on the notification to edit.

In Recipients, click [Delete] to remove the desired notification recipient.

1. Click Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/System_Management/Notifications/Configure_notification_recipients

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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