

Configure Email Format

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The format of emails sent to you can be configured to send as plain text or HTML. Plain text can be configured if you experience difficulty viewing the content within an email using HTML format.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To configure Email Format using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Users.
4. Tap to select the user to edit.

In Contact Information, click Email.

1. Verify the email address for the selected user is correct.

Using the Email Format dropdown menu, select either Plain Text or HTML.

1. Tap Save.

To configure Email Format using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Users.
3. Click to select the user to edit.

In Contact Information, click Email.

1. Verify the email address for the selected user is correct.

Using the Email Format dropdown menu, select either Plain Text or HTML.

1. Click Save.

Source and support

For GoSafer Security assistance, visit gosafersupport.com.

Original

Alarm.com

reference:

https://answers.alarm.com/Customer/Website_and_App/System_Management/Notifications/Configure_Email_Format

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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