

Change the name of a mobile device

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The name of a mobile push notification device can be updated using the app or website.

Platform	App + Web
Content type	Reference
Source last updated	2025-11-05

Procedure

To change the name of a mobile device using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap App Settings.
4. Tap Device Name.
5. Enter the desired name for the mobile device.

To change the name of a mobile device using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Settings.
3. Click Manage Devices.

In Mobile Devices, click the desired mobile device.

1. Enter the desired name for the mobile device.
2. Click OK.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original	Alarm.com	reference:
https://answers.alarm.com/Customer/Website_and_App/User_Management/Web_App_Users/Change_the_name_of_a_mobile_device		

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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