

Change the layout of the live video page

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The layout of the live video page can be reorganized to display four identically sized streams in a grid (2x2), or one large stream next to three small streams (1+3).

Platform	App + Web
Content type	Reference
Source last updated	2023-12-21

Procedure

To change the layout of the live video page when using the GoSafer Security customer portal (powered by Alarm.com)

Note: The live video streams will automatically resize to fit the screen.

Using the GoSafer Security customer portal (powered by Alarm.com), you can view up to 25 live video streams at a time.

Auto.svg is the default live video stream layout. Click Minus or Add to decrease or increase the amount of cameras displayed up to a 5+5 layout.

To arrange live video streams with a preset layout, click Down and select the desired layout.

1. Click view-3+1.svg to arrange streams in a 1+3 layout.
2. Click view-1+5.svg to arrange streams in a 1+5 layout.
3. Click view-1+7.svg to arrange streams in a 1+7 layout.
4. Click view-2+8.svg to arrange streams in a 2+8 layout.
5. Click view-4+2+4.svg to arrange streams in a 4+2+4 layout.

Note: Live video stream layouts will not display if you do not have enough cameras to fill it.

If you have more than 25 cameras, click Collapse or Details to view additional stream pages.

Using the Alarm.com app, the live video streams are arranged in a grid based on screen size.

Flick up or down to scroll between streams.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:

https://answers.alarm.com/Customer/Website_and_App/Video/Live_Video/Change_the_layout_of_the_live_video_page

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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