

Change security questions

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Updating security questions and their answers helps keep the system secure.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To update security questions using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Login Information.
4. Tap Security Question.

Using the Security Question dropdown menu, select the security question.

In Answer for Security Question, enter your answer for the selected security question.

In the Current Password field, enter your password.

1. Tap Save.

To update security questions using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Settings.
3. Click Login Information.
4. Click Security Question.

Using the Security Question dropdown menu, select the security question.

In Answer for Security Question, enter your answer for the selected security question.

In the Current Password field, enter your password.

1. Click Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original

Alarm.com

reference:

https://answers.alarm.com/Customer/Website_and_App/User_Management/Web_App_Users/Change_security_questions

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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