

Change saved video view layout

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The Saved Video page can be viewed in multiple formats.

Platform	App + Web
Content type	Reference
Source last updated	2025-06-04

Procedure

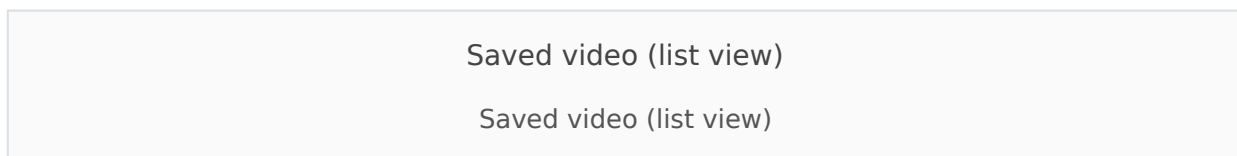
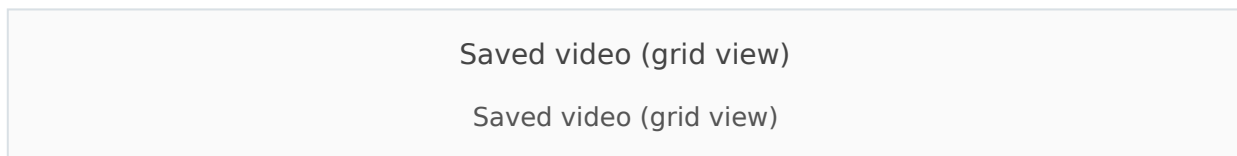
Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

The Saved Video page on the GoSafer Security customer portal (powered by Alarm.com) and Alarm.com app can be viewed in multiple formats (e.g., grid view or list view).

To change the saved video view layout on the GoSafer Security customer portal

(powered by Alarm.com):

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click **Video**.
3. Click **Saved Video Clips**.
4. Click **Grid View** for grid view or **List** for list view.



5. While in grid view, click the *Clip details* toggle switch to show clip descriptions under each clip.

To change the saved video view layout on the Alarm.com app:

Note: Alarm.com app support for grid view requires iOS app version 5.14.1+ and Android app version 5.11.1+. For iPad devices on all iOS app versions, grid view is the only available layout option.

1. Log in to the Alarm.com app.
2. Tap **Video**.
3. Tap **Saved**.
4. Tap **Grid View** for grid view or **List** for list view.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Video/Saved_Video/Change_saved_video_view_layout

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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