

Change how the Welcome card appears on the website

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The Welcome card on the GoSafer Security customer portal (powered by Alarm.com) can be collapsed and expanded, but what appears on the card cannot be changed. The following image is an example of how the Welcome card appears by default: Note: If you have video devices, Today's Activity and the weather forecast are replaced by video clips.

Platform	App + Web
Content type	Reference
Source last updated	2025-06-04

Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

The *Welcome* card on the GoSafer Security customer portal (powered by Alarm.com) can be collapsed and expanded, but what appears on the card cannot be changed.

The following image is an example of how the *Welcome* card appears by default:

Note: If you have video devices, *Today's Activity* and the weather forecast are replaced by video clips.

Welcome card with weather
Welcome card with weather

To collapse the *Welcome* card:

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. To hide *Today's Activity* or saved video clips on the *Home* page, click **Collapse** on the *Welcome* card to collapse the section. The system saves the selection for the user's login (e.g., if the user selects to collapse the *Welcome* card, it stays collapsed when the user logs out and logs back in to view the system).

Note: User logins are not affected by another user login's selection.

Welcome card collapsed
Welcome card collapsed

The *Welcome* card can also be hidden. For more information about hiding the *Welcome* card, see [Rearrange Home page of GoSafer Security customer portal \(powered by Alarm.com\) or Alarm.com app](#).

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/User_Management/Web_App_Users/Change_how_the_Welcome_card_appears_on_the_website

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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