

Change an email address

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Keeping email addresses updated helps keep the system secure.

Platform	App + Web
Content type	Reference
Source last updated	2026-06-10

Procedure

To change the account primary email address using the Alarm.com app

1. Log in to the Alarm.com app using the primary login of the account.
2. Tap [Menu].
3. Tap Login Information.
4. Tap Email Address.
5. Enter the new email address in the Email Address field.

In the Current Password field, enter your current password.

1. Tap Save.

To change the account primary email address using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com) using the primary login of the account.
2. Click Settings.
3. Click Login Information.

In Login Information, click Email Address.

1. Enter the new email address in the Email Address field.

In the Current Password field, enter your current password.

1. Click Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original	Alarm.com	reference:
https://answers.alarm.com/Customer/Website_and_App/User_Management/Web_App_Users/Change_an_email_address		

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1

Created 2026-09-01 00:30:11 UTC by Jerdenn Calag

Updated 2026-09-01 00:30:11 UTC by Jerdenn Calag