

Change a SkyBell Doorbell Camera's video resolution and quality

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Adjusting the video resolution and image quality of Alarm.com Doorbell Cameras can optimize the quality for a variety of conditions.

Platform	App + Web
Content type	Reference
Source last updated	2025-06-04

Procedure

To change a Skybell's video resolution and quality using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap Doorbell Camera.

3. Tap [Settings].

Using the Resolution and Quality dropdown menu, select the desired option.

1. Tap [Check].

To change a Skybell's video resolution and quality using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Video.
3. Click Settings.

Using the Video Device dropdown menu, select the desired video device.

1. Click Video Device Info.

Using the Video Resolution & Quality dropdown, select the desired resolution.

1. Click Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Video/Video_Settings/Change_a_SkyBell_Doorbell_Camera's_video_resolution_and_quality

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Revision #1

Created 2026-09-01 00:30:16 UTC by Jerdenn Calag

Updated 2026-09-01 00:30:16 UTC by Jerdenn Calag