

Change a phone number

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The primary phone number associated with the property location can be changed on the website.

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

To change the primary account phone number using the Alarm.com app

1. Log in to the Alarm.com app.
2. Tap [Menu].
3. Tap Account Management.
4. Tap Account Information.
5. Tap Edit.

Note: If unable to edit this information, contact your service provider.

1. Enter the new phone number in the Phone Number field.

Note: Updating the primary phone number from an international number requires the country code format and number to be entered before the number (e.g., +1 612-555-1234).

1. Tap Update.

To change the primary account phone number using the GoSafer Security customer portal (powered by Alarm.com)

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Settings.
3. Click Account Management.

In Account Information, click Update Account Information.

Note: If unable to edit this information, contact your service provider.

1. Enter the new phone number in the Phone Number field.

Note: Updating the primary phone number from an international number requires the country code format and number to be entered before the number (e.g., +1 612-555-1234).

1. Click Save.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/User_Management/Web_App_Users/Change_a_phone_number

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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