

Can I restrict a secondary login to see only specific video devices

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Yes. You can create secondary logins and choose which video devices the login has access to.

Platform	Customer Website
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

Yes. You can create secondary logins and choose which video devices the login has access to.

Page access for restricted logins

The secondary login can only access video pages related to the video devices they have access to.

Example: A secondary login can only see the *Onboard Recording* page if they have access to a video device that uses Onboard Recording.

To restrict video access to specific devices:

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click **Users**.
3. Click **Manage Logins**.
4. In *Login Name*, click the desired login to change permissions for. Otherwise, create a new login. For more information about how to create a new secondary login, see [Create a new login](#).

Note: Login names that are underlined can be edited.

5. Click to select **Limited Device Access**.
6. Click to select **Video Cameras**.
7. Using the *Video Cameras* dropdown menu, select the desired video devices.

Restrict video access
Restrict video access

8. Click **Save**.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Video/Video_Settings/Can_I_restrict_a_secondary_login_to_see_only_specific_video_devices

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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