

Can I create a login that only has permissions to specific Access Control doors?

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Yes. Secondary user logins can be created for the Alarm.com app or GoSafer Security customer portal (powered by Alarm.com) that are only allowed to control specific Access Control doors or Access Control features. Note: New user logins can only be created using the GoSafer Security customer portal (powered by Alarm.com).

Platform	App + Web
Content type	How-to / Configuration
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Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

Yes. Secondary user logins can be created for the Alarm.com app or GoSafer Security customer portal (powered by Alarm.com) that are only allowed to control specific Access Control doors or

Access Control features.

Note: New user logins can only be created using the GoSafer Security customer portal (powered by Alarm.com).

Features

The *Limited Device Access* permission allows you to configure a secondary login to only have Alarm.com app or GoSafer Security customer portal (powered by Alarm.com) access to specific Access Control doors with the following functionality:

- Access Control Real-Time Control
 - Full Control - Logins can only buzz open the selected Access Control doors.
- Access Control Door Control
 - Read Only - Logins can view the current status of the selected access control doors and schedules.
 - Full Control - Logins can unlock, lock, and buzz open the selected access control doors. Logins with this Full Control option can also create and edit access control door schedules.

Note: Users with this Full Control permission are restricted from editing or saving rules. Additionally, users with Full Control are not able to view or edit schedules and rules from the Alarm.com app.

Limited Device Access

Limited Device Access

To create a login with Access Control only permissions:

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click **User Access**.
3. Click **Manage Logins**.
4. Click **Add a Login**.
5. In the *Email Address* field, enter the new user's email address.
6. In the *Login Name* field, enter the new user's desired login name.

Note: The user creating the login needs to contact the new user and tell them their login name, as this information is not included in the email for security reasons.

7. Using the *Language Preference* dropdown menu, select the new user's **language preference**.
8. Click **Save**.
9. On the *Manage Login Permissions* page, click to select **Limited Device Access** to create a login with limited permissions.
 - See Feature Details above for the specific functionality of each permission option.
10. Click **Access Control**.
11. Select the desired permission for the user.
 - Select **Access Door Real-Time Control** to allow the user to buzz open Access Control doors.

- Using the *Access Door Real-Time Control* dropdown menu, select the doors the user has real-time permission to control.
- Select **Access Control Door Control** to either restrict or provide additional access to the Access Control doors.

1. Using the *Access Control Door Control* dropdown menu, select either:

- **Read Only** to allow the user to only view the current status of Access Control doors and schedules.
- **Full Control** to allow the user to unlock, lock, and buzz open Access Control doors, and also create/edit Access Control door rules/schedules.

Note: Users with Full Control permission are restricted from editing or saving rules. Additionally, users with Full Control are not able to view or edit schedules and rules from the Alarm.com app.

2. Using the second *Access Control Door Control* dropdown menu, select the doors the user has permission to further control.

12. Click **Save**.

To edit an existing GoSafer Security customer portal (powered by Alarm.com) login to have Access

Control only permissions:

Note: The primary login's permissions cannot be edited.

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click **User Access**.
3. Click **Manage Logins**.
4. Click to select the secondary login to edit.
5. On the *Manage Login Permissions* page, click to select **Limited Device Access** to create a login with limited permissions.
 - See Feature Details above for the specific functionality of each permission option.
6. Click **Access Control**.
7. Select the desired permission for the user.
 - Select **Access Door Real-Time Control** to allow the user to buzz open Access Control doors.
 - Using the *Access Door Real-Time Control* dropdown menu, select the doors the user has real-time permission to control.
 - Select **Access Control Door Control** to either restrict or provide additional access to the Access Control doors.
 1. Using the *Access Control Door Control* dropdown menu, select either:
 - **Read Only** to allow the user to only view the current status of Access Control doors and schedules.
 - **Full Control** to allow the user to unlock, lock, and buzz open Access Control doors, and also create/edit Access Control

door rules/schedules.

Note: Users with Full Control permission are restricted from editing or saving rules. Additionally, users with Full Control are not able to view or edit schedules and rules from the Alarm.com app.

2. Using the second *Access Control Door Control* dropdown menu, select the doors the user has permission to further control.

8. Click **Save**.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Commercial/Access_Control/Can_I_create_a_login_that_only_has_permissions_to_specific_Access_Control_doors

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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