

Amazon Alexa Smart Home Skill

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

This GoSafer Security section brings together resources for Amazon Alexa Smart Home Skill, including setup, configuration, everyday use, and troubleshooting. Choose the related page that matches your device, feature, or task, and follow the current manufacturer guidance linked on that page.

Platform	General / Device
Content type	Troubleshooting
Source last updated	2022-08-11

Procedure

Data sheets

No data sheets are listed in the current Alarm.com source.

Installation guides

- [Smart Home Skill - Set up Alarm.com with the Amazon Alexa app](#)

User guides

- [Add new equipment to Amazon Alexa](#)
- [Smart Home Skill - Change a device name in Amazon Alexa](#)
- [Smart Home Skill - Disable Alarm.com in Amazon Alexa](#)
- [Smart Home Skill - Interact with lights through Amazon Alexa](#)
- [Smart Home Skill - Interact with thermostats through Amazon Alexa](#)
- [Smart Home Skill - Remove equipment from Amazon Alexa](#)

How-to troubleshooting guides

- [Alexa app displays, "Discovery could not be completed. All of your Alexa devices are offline."](#)
- [Amazon Alexa does not understand the names of the devices](#)
- [Amazon Alexa says, "I found several devices matching that name."](#)
- [Amazon Alexa says, "Sorry, I couldn't find a device or group name on the account."](#)
- [Amazon Alexa says, "Sorry, the device appears to be malfunctioning."](#)

Frequently asked questions

No frequently asked questions are listed in the current Alarm.com source.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Home_Automation/Amazon_Alexa_Smart_Home_Skill

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

