Alarm.com Wellcam Installation - Configure Two-Way Audio

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The Wellcam allows you to stay connected to your families while away and establish peace of mind. Stay closer to loved ones even when they might not be present. Use the Wellcam’s Video …

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2022-01-31

Procedure

> **Step-by-step guide:** Screenshots and videos are placed with the instruction they illustrate.

The Wellcam allows you to stay connected to your families while away and establish peace of mind. Stay closer to loved ones even when they might not be present.

Use the Wellcam’s Video Callout feature to maintain interactions from a distance.

The following videos explain how to set up this option using the Alarm.com app or the GoSafer Security customer portal (powered by Alarm.com).

Configure Two-Way Audio calls using the Alarm.com app

https://player.vimeo.com/video/405927649?h=b307115842badge=0&autopause=0&player_id=0&app_id=58479

> If this video is blocked by the publisher's privacy settings, open it on the original Alarm.com article.

Configure Two-Way Audio calls using the GoSafer Security customer portal (powered by Alarm.com)

https://player.vimeo.com/video/405927670?h=d8a694c543badge=0&autopause=0&player_id=0&app_id=58479

> If this video is blocked by the publisher's privacy settings, open it on the original Alarm.com article.

Source and support

For GoSafer Security assistance, visit gosafersecurity.com.

Original Alarm.com reference: https://answers.alarm.com/Customer/Website_and_App/Wellness/Wellness_video/04Alarm.com_Wellcam_Installation_-_Configure_Two-Way_Audio

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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