

AI Activity Filters

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

AI Activity Filters allows you to type or speak a question and get the answers you need in seconds. It searches across all your property’s system events, saving time and making it easy to stay in the know. AI Activity Filters is available using the Alarm.com app and GoSafer Security customer portal (powered by Alarm.com).

Platform	App + Web
Content type	How-to / Configuration
Source last updated	2026-07-16

Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

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Requirements

- A compatible service package (e.g., Interactive + Automation, Interactive Gold, Commercial Plus, etc.)

Note: This feature is available as a free *AI Activity Filters* add-on for most interactive service packages.

- For the Alarm.com app, a mobile app version of 5.14+ for iOS or 5.11+ for Android is required

Features

- Harness the power of large language models (LLMs) to quickly know what happened at your property
- Get AI-powered assistance to intelligently filter your Activity feed so you can save time finding and monitoring relevant activity on the go
 - Zero in on specific events (e.g., alarms, door openings, package alerts, Video Analytics detection clips, etc.)
 - Quickly search for activity related to specific devices or device types (e.g., cameras, video doorbells, sensors, locks, etc.)
 - Narrow by a particular time frame (i.e., the last 24 hours, the past week, or a custom date range)
 - Keep tabs on user activity (e.g., who unlocked the door, who disarmed the system, etc.)

- Get a filtered view of relevant system activity and events in seconds
 - View top results, ranked by most recent in the Activity history feed
- See the total number of applied filters at a glance
- Use Quick Filters to create and save custom quick filters based on your question

Additional information

- Prompts and questions are limited to 200 characters.
- An error message will appear if a question is unclear or not related to activity search or if there is a technical issue, service error, or no internet connectivity.
- Currently, previous questions and prompts are not remembered. Each new query produces a new Activity search.
- For customers with AI Video Event Search, AI Activity Filters can also surface relevant video clips directly within the activity timeline when users search visual keywords such as *blue SUV* or *man with a baseball hat*. Matching clips will appear under *Top Video Results*, creating a more unified search experience across both system activity and video events. For more information about how these features are related, see [How are AI Activity Filters and AI Video Event Search related?](#).

Access AI Activity Filters

AI Activity Filters can be accessed using the Alarm.com app and GoSafer Security customer portal (powered by Alarm.com).

Expand all

To access AI Activity Filters using the Alarm.com app:

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1. Log in to the Alarm.com app.
2. Tap **Activity**.
3. Tap **Ask About Activity**.
4. Enter a question or tap **Microphone** to ask a question about system activity.

To access AI Activity Filters using the GoSafer Security customer portal (powered by Alarm.com):

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1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click **Activity**.
3. Click **Ask About Activity**.

Enable or disable AI Activity Filters

AI Activity Filters can be enabled or disabled using the Alarm.com app or GoSafer Security customer portal (powered by Alarm.com).

To enable or disable AI Activity Filters using the Alarm.com app:

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1. Log in to the Alarm.com app.
 - If the account is included in an Enterprise group, verify the desired location is selected.
2. Tap **More**.
3. Tap **AI Activity Filters**.
4. Tap the *Enable AI Activity Filtering* toggle switch to enable or disable the feature.

To enable or disable AI Activity Filters using the GoSafer Security customer portal (powered by Alarm.com):

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1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
 - If the account is included in an Enterprise group, verify the desired location is selected.
2. Click **AI Activity Filters**.
3. Click the *Enable AI Activity Filtering* toggle switch to enable or disable the feature.

Frequently asked questions

How are AI Activity Filters and AI Video Event Search related?

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AI Activity Filters and AI Video Event Search work together to provide a faster, more intuitive way to understand what’s happening at a property, but each feature serves a different purpose.

	AI Activity Filters	AI Video Event Search
What It Is	A natural-language search tool that searches system-wide activity and standard video analytics only (i.e., locks, sensors, package alerts, garage door openings, Video Analytics detections, and user actions)	A natural-language search tool that scans saved video clips using identify visual details like people, vehicles, clothing, animals, or objects.
Purpose	Helps customers instantly answer what happened and when, by pulling relevant activity from the entire property without scrolling (e.g., “Who unlocked the door?” or “When was the garage opened?”).	Helps customers quickly find what the activity looked like by locating the exact video clip that matches a description or timeframe. Ideal for investigations and visual confirmation (e.g., “red truck yesterday” or “person in black hoodie last night”).
Limitations	- Does not remember previous prompts - Currently only available on mobile - Prompts limited to 200 characters	- Searches clip thumbnails only, not full recordings - U.S.-only; not available in Illinois State - Voice search is mobile-only
Requirements	- Free add-on for: Interactive + Automation, Interactive Gold, Commercial Plus, and equivalent /B36/CPI packages - Requires updated T-fish mobile app version	

What are some examples of questions and prompts?

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The following are example questions and prompts for a home and business:

For your home:	For your business:
• "Show me all activity between 8 am and 10 am." • "When was my system last armed?" • "Who unlocked the front door?" • "Are there any water leaks?" • "Was a package delivered today?" • "Show me all front door activity from this weekend." • "When was the garage door opened today?" • "See vehicles from Thursday." • "Were there any people at my front door last night?" • "View people detected yesterday on the driveway camera." • "Show me video clips from the backyard after 10 PM." • "Find all package detection alerts from the past week." • "Show me video clips with people detected at the back door yesterday."	• "List all lock and unlock events for the main office on Monday." • "Show me when there was a long line at the checkout counter." • "When was the warehouse door opened last night?" • "Show me vehicles in the loading dock from Thursday." • "Were any people detected by the dumpsters after 11 PM last night?" • "Show me all package deliveries from today." • "List all activity in the main entrance from the past 24 hours." • "Show me when there was a crowd gathering at the front door."

Are there any query types that are not supported by AI Activity Filters?

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Yes. The following query types are not supported by AI Activity Filters:

- Search queries that include vulgar or offensive words
- Requests to contact emergency services, such as “Can you call the police?” or “Call 911”
- Questions that are not related to activity history at your property

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
[https://answers.alarm.com/Customer/Website_and_App/System_Management/System_History/AI Activity Filters](https://answers.alarm.com/Customer/Website_and_App/System_Management/System_History/AI_Activity_Filters)

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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