

Add a Location to be managed in a Multi-Level Group

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Locations can be added and managed in a Multi-Level Group.

Platform	Customer Website
Content type	How-to / Configuration
Source last updated	2025-06-04

Procedure

The Subgroup has not been created

Before a location can be added to a Multi-Level Group, it must be added to a Subgroup.

To create a Subgroup

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Manage Groups.

3. Click [Add] Subgroup.
4. Enter a name for the Subgroup.
5. Click Save.

After the Subgroup has been created, a location can be added to a Multi-Level Group. For more information, see [The Subgroup has been created](#).

The Subgroup has been created

After the Subgroup has been created, locations can be added to the Multi-Level Group.

To add a location to a Multi-Level Group

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Click Manage Groups.

In the desired Subgroup, click [Add].

1. Enter the location's Administrator login name and password to add.
2. Click Confirm.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original Alarm.com reference:
https://answers.alarm.com/Customer/Website_and_App/Commercial/Multi-Location_Management/Add_a_Location_to_be_managed_in_a_Multi-Level_Group

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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