

Add a location to an Enterprise system

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Locations can either be added to an Enterprise group during account creation so the new system is part of one of the Enterprise groups on first log-in or after the account has been created using the GoSafer Security customer portal (powered by Alarm.com). There is no limit to the number of locations that can be added to an Enterprise group. Note: To add a location, the location must use a supported service package. For more information, contact your service provider. It is also recommended to use the primary login of the account when adding a location to the Enterprise group.

Platform	Customer Website
Content type	How-to / Configuration
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Procedure

1. Add locations to an Enterprise system

To add locations to an Enterprise system using the GoSafer Security customer portal (powered by Alarm.com)

Important: The login used must have Administrator permissions in the group where the new location will be added.

1. Log in to the GoSafer Security customer portal (powered by Alarm.com).
2. Verify the Enterprise name is selected, and not a location name. When the Enterprise group is selected, a Locations option shows in the menu instead of Home.

If a location is selected, use the dropdown menu to select the Enterprise group. Enterprise groups have [Group Property] next to the Enterprise name, whereas locations will have [Enterprise Open] for commercial accounts or [Single Property] for residential accounts next to the location name.

If the option to select an Enterprise group is not showing, verify the login being used has access to the Enterprise group.

1. Click Manage Groups.
2. Click [Add] next to the desired group.
3. Enter the login information of the new location.
4. Click Confirm.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original

Alarm.com

reference:

https://answers.alarm.com/Customer/Website_and_App/Commercial/Multi-

[Location Management/Add a location to an Enterprise system](#)

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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