

Access the Knowledge Base

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

The Knowledge Base contains useful user guides and documentation to help you get the most out of your system.

Platform	App + Web
Content type	Reference
Source last updated	2023-10-30

Procedure

To access the Knowledge Base using the Alarm.com app

1. Log into the Alarm.com app.
2. Tap [Menu].
3. Tap Support.
4. Tap Help Documentation.

To access the Knowledge Base using the GoSafer Security customer portal (powered by Alarm.com)

1. Log into the GoSafer Security customer portal (powered by Alarm.com).
2. Click Support.
3. Click Help Documentation.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original	Alarm.com	reference:
https://answers.alarm.com/Customer/Website_and_App/System_Management/Trouble_Condition_Help/Access_the_Knowledge_Base		

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

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