

Access Control System

Overview

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

Smarter Access Control is a powerful, cloud-based access solution designed for small and medium-sized businesses. Businesses can now take advantage of powerful user management software, remote door control, and scan-to-add card serial detection all from the user-friendly GoSafer Security customer portal (powered by Alarm.com) and Alarm.com app. Smarter Access Control can be installed as a standalone system or as an integrated solution with other intrusion and video offerings. With easy-to-create access plans and simple user management, you can automate your system using rules to reduce hassle and set up notifications so you always know who comes in and when.

Platform	App + Web
Content type	Reference
Source last updated	2025-06-19

Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

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System Overview

The most commonly used Access Control features are available on the *Home* page and *User Access* tab of the GoSafer Security customer portal (powered by Alarm.com) and Alarm.com app.

Home page

The *Home* page provides quick access to real-time door control, Scenes, and account activity.

Home page (Customer Site) Home page (Customer Site)
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Real-time door control allows you to lock, unlock, and temporarily buzz open doors. Navigate to the *Access Points* (called *Doors* in standalone Access Control systems) card on the home screen to control your doors.

Select a door
Select a door

View current status
View current status

User Access tab

The *User Access* tab is where the configuration of the system takes place. Sub-tabs are available for *Access Plans*, *Users*, *Access Points*, and *Manage Logins*.

User Access tab (Customer site)
User Access tab (Customer site)

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

OriginalAlarm.comreference:

https://answers.alarm.com/Customer/Website_and_App/Commercial/Access_Control/Access_Control_System_Overview

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.