

General Website and Apps Information

GoSafer Security procedures and references for General Website and Apps Information.

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- [Top Recommendations Card on Mobile](#)

General Website and Apps Information

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

This GoSafer Security section brings together resources for General Website and Apps Information, including setup, configuration, everyday use, and troubleshooting. Choose the related page that matches your device, feature, or task, and follow the current manufacturer guidance linked on that page.

Platform	Customer Website
Content type	Reference
Source last updated	2026-06-05

Procedure

Browse the related pages in this chapter to open the specific procedure, configuration guide, or troubleshooting article you need.

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original

Alarm.com

reference:

https://answers.alarm.com/Customer/Website_and_App/General_Website_and_Apps_Information

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.

Top Recommendations Card on Mobile

GoSafer Security Knowledge Base

This operational reference is organized for GoSafer Security customers and staff. Alarm.com product names are retained where required for technical accuracy.

Overview

This GoSafer Security section brings together resources for Top Recommendations Card on Mobile, including setup, configuration, everyday use, and troubleshooting. Choose the related page that matches your device, feature, or task, and follow the current manufacturer guidance linked on that page.

Platform	Mobile App
Content type	Reference
Source last updated	2026-06-09

Procedure

Step-by-step guide: Screenshots and videos are placed with the instruction they illustrate.

Top Recommendations is a Dashboard card on the Alarm.com app Home screen that brings important messages into one place. Top Recommendations provides a unified, top-of-mind place that highlights what is most important at the moment including things like appointment reminders, power outages, emergency event message, relevant product suggestion, and more all in one convenient location.

Requirements

- The Alarm.com Alarm.com app version 5.13.8+ for iOS or 5.10.7+ for Android

Features

- Establishes one prominent, easy-to-find location on the dashboard where all essential messages, alerts, and recommendations are centralized for maximum visibility and impact
- Ensures you receive the most important alerts, reminders, and opportunities at the right time
- Gives you a convenient place to:
 - Check out relevant Upsell offers to expand and upgrade your system
 - See time-sensitive alerts for appointment reminders, power outages, emergency events, and more
 - Receive other important messages from their service provider such as messages prompting users who are enrolled in Mover or Builder programs
- Time-sensitive messages and recommendations are displayed in order of importance/priority
 - Message types are tiered into priority levels - Emergency events, power outages, and appointment reminders take top priority, followed by Upsell offers and promotional content that appear after higher-priority messages have been dismissed

Access Top Recommendations

The Top Recommendations card can be accessed using the Alarm.com app and will appear when a related event has taken place.

To access Top Recommendations:

1. Log in to the Alarm.com app.
2. View the *Top Recommendations* card.

Note: The *Top Recommendations* card will only appear on the Alarm.com app Home screen when there is a key message, alert, or Upsell offer available. Otherwise, it will not display on the dashboard.

3. Swipe left and right when multiple recommendations are shown.

Note: Up to three recommendations can be displayed at once.

4. Tap **Learn More** for more information about the recommendation.
5. Tap **Dismiss** to clear the recommendation from the dashboard.

Top Rec Card Home Screen

Top Rec Card Home Screen

Source and support

For GoSafer Security assistance, visit gosaferssecurity.com.

Original

Alarm.com

reference:

https://answers.alarm.com/Customer/Website_and_App/General_Website_and_Apps_Information/Top_Recommendations_Card_on_Mobile

Always verify safety, installation, compatibility, and current UI details against the original manufacturer documentation before operational use.