

Start Here: Welcome to GoSafer Security

GoSafer Security Customer Onboarding

Alarm.com features may vary based on your service package, installed equipment, permissions, and app version.

Welcome

Your Alarm.com system brings security, video, access, and connected-device controls into one app. This onboarding guide covers the functions most customers use every day and helps you choose a few simple automations without overwhelming you.

By the end of onboarding, you should be able to

- Sign in and recognize the main areas of the Alarm.com app.
- Arm and disarm the system confidently.
- Review recent activity and understand common system status messages.
- Manage basic notifications and approved users.
- Use available locks, lights, thermostats, garage controls, or cameras.
- Create one or two simple rules or schedules that fit your routine.
- Know when to contact GoSafer Security for assistance.

Important expectations

Your account may not show every feature described in this guide. Available controls depend on your equipment and service plan. Start with the basics, test changes while you are at the property, and add advanced automation only after you are comfortable with everyday operation.

Need help?

Contact GoSafer Security through your normal support channel or visit gosaferssecurity.com. For an active alarm or emergency, follow your emergency plan and contact emergency services when appropriate.

Revision #1

Created 2026-09-01 12:04:38 UTC by Jerdenn Calag

Updated 2026-09-01 12:04:38 UTC by Jerdenn Calag