

Review Activity and Event History

GoSafer Security Customer Onboarding

Alarm.com features may vary based on your service package, installed equipment, permissions, and app version.

Use Activity when you want to answer

- Who armed or disarmed the system?
- When was a door, lock, or garage device used?
- Did the event that should have triggered a notification actually occur?
- Was a device command completed or unsuccessful?
- When did a trouble condition begin?

Basic steps

1. Open the app.
2. Tap **Activity** or the activity icon.
3. Use available filters to narrow the events.
4. Tap an event to view additional detail when available.
5. Record the date, time, and device name before contacting support.

Need help?

Contact GoSafer Security through your normal support channel or visit gosaferssecurity.com. For an active alarm or emergency, follow your emergency plan and contact emergency services when appropriate.

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