

Account Security and Privacy

GoSafer Security Customer Onboarding

Alarm.com features may vary based on your service package, installed equipment, permissions, and app version.

Protect the account

- Use a unique password that is not used on another service.
- Enable available multi-factor or verification options.
- Use separate logins instead of sharing a password.
- Remove former residents, employees, vendors, or temporary users promptly.
- Review users and notification recipients periodically.
- Keep phones and tablets protected with a passcode or biometric lock.
- Do not approve unexpected sign-in or verification requests.

Protect cameras and access controls

- Grant only necessary permissions.
- Do not share clips or access details casually.
- Use lawful and appropriate camera placement.
- Review temporary access after the approved period ends.
- Report suspected unauthorized access to GoSafer Security promptly.

Need help?

Contact GoSafer Security through your normal support channel or visit gosaferssecurity.com. For an active alarm or emergency, follow your emergency plan and contact emergency services when appropriate.

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